Maintenance costs continue to capture the attention of senior management as the investment and reliability in assets become increasingly greater. Over the past twenty years, maintenance management has been recognized as essential to the core business operations. In fact, maintenance IS quite simply a business, a critical service business. And *Managing Maintenance as a Business* is why EPAC Software Technologies is a recognized leader in the Enterprise Asset Management/Computerized Maintenance Management System arena.

EPAC’s comprehensive functionality spans the requirements of any maintenance operation from asset record keeping, work order management, inventory management, preventive maintenance planning, requisitions/purchasing and technician management. Designed to maximize technician and end user productivity, EPAC has developed a flexible and intuitive user interface that significantly reduces implementation efforts and total cost of ownership. Recognized by Plant Engineering Magazine as **Product of the Year**, EPAC Mobile embraces mobile technology to allow for real-time interaction via Personal Digital Assistants (PDAs) and eliminate paper flow. If your choice is to deploy EPAC via the web, our system design provides you that option as well as the traditional client server solution. Our key is delivering flexibility in meeting and exceeding the needs of our customers.

EPAC is built and deployed on the Microsoft .NET technology platform allowing us the latitude to easily build, manage, deploy and integrate with other system solutions within an operation. Whether you are a single site or a multi-company enterprise with ERP, Financial Management or any assortment of business applications, EPAC can address the exchange of information within these environments to seamlessly integrate and communicate. Our technology framework allows our customers to easily personalize forms, content, work flows, and reporting to help you *Manage Maintenance as a Business.*
The EPAC EAM/CMMS solution is fundamentally based on a combination of ease of use and functional robustness. By considering the needs of both management and line personnel, EPAC offers a variety of powerful features and functions delivered on the Microsoft .Net platform.

**ASSETS**
- RIME Value
- MTTR (Mean Time to Repair)
- Online MTBR
- Auto build of material creation
- Real time financial information
- Parent/Child relationships with cost roll-up
- Lockout/tag out procedures

**PM PLANNING / SCHEDULING**
- Blackout dates (seasonal PM’s)
- Nesting/Shadowing tasks
- Calendar: days, weeks, months, years
- Variable time fences
- Continuous, rollover, read/reset meters

**INVENTORY**
- Multiple-location Storeroom
- Min/Max Levels with auto-set feature
- Unlimited suppliers & supplier part numbers
- Unlimited manufacturer & manufacturer part numbers
- Auto forecasted requisitioning
- Auto ABC Stratification
- Auto-build bill of material for assets
- Auto-build dedicated parts list for assets
- Order to stock conversion
- Actual Costing: FIFO & Average

**REquisitions / Purchasing**
- Approval by dollar amount
- Change orders
- Consolidated requisitions
- Multiple account distributions per line
- Seamless interface to external Accounting System

**SECURITY**
- Security at validated table level
- Security at site, group, user level
- Add, delete, update, view rights

**WORK ORDERS**
- Automatic e-mail notifications
- RIME priority
- RCM (Reliability Centered Maintenance)
- Root cause analysis by RCM Group
- Real-time financial information
- Document/Image integration
- Downtime tracking
- Parts planning
- Auto part requisitioning from work order
- Quick downtime collection for operators

**SERVICE REQUESTS**
- Web enabled
- Auto e-mail of status changes
- Inquiry capability

**MOBILE SOLUTIONS**
- Wireless Asset Management
- Wireless Storeroom Management
- Wireless Work Order Management
- Wireless Inventory Tracking

**GENERAL**
- Multi-site/Multi-plant
- Advanced Query & Retrieval
- Ad-hoc/User defined Reporting
- Standardized Reporting – Over 100 Reports
- Label Generation
- Microsoft Office Product Integration
- Form Personalization
- Data Collection-Bar Coding
- KPI’s
- Integrated Work Flow
EPAC Software Technologies’ Professional Services Organization understands that implementing an EAM/CMMS solution is about change. EPAC professionals strive to comprehend the dynamics of those changes that are unique to each customer we serve. By combining our award winning software solutions with a maintenance management experienced team of educators and consultants, EPAC delivers successful implementations.

With EPAC’s highly intuitive design combined with our focused professional services, end users quickly embrace the software reducing overall implementation cost and time. The keys to our success is setting and managing realistic expectations, developing a plan in a collaborative fashion with our customer, and delivering an effective knowledge transfer. Recognizing the uniqueness of each of customers needs, EPAC offers five different service levels to support the implementation process:

Option 1: Classroom training at EPAC facilities with pre-defined course materials organized by module and functional positions.

Option 2: Interactive On-line Training that covers course material via the internet with interaction with EPAC educators

Option 3: On-site training and education that supports a customer-led implementation

Option 4: A complete turn-key implementation that is led and delivered by EPAC Software Technologies.

Option 5: An optimized program for total improvement in overall maintenance performance combined with the implementation of EPAC EAM/CMMS.

Our professional services are delivered both on-site and on-line and include the following:

- Program Management
- Project Alignment
- Implementation Planning
- Software Installation
- Core Group Training
- Functional Setup
- Data Conversion
- System Interfaces
- Train-the-Trainer
- End User Training
- Go-live Support
- Best Practices Consulting

The goal of EPAC Software Technologies Professional Services and Technical Support organizations is delivering implementation success. Success is our customer’s realization of tangible benefits from having selected EPAC EAM/CMMS.

“We were so impressed with how easy EPAC was to learn and start using right away, that we knew it was the right choice”

Murray McAdams
Maintenance Manager
Raytheon Corporation